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| Name | Add customer |
| Version | 1.0 |
| Actors | Sales, Finance, Administrator, Database |
| Pre-condition | User has logged in.  User has pressed “Add customer”. |
| Description | User fills in complete customer details.  User clicks “Add customer”.  System displays message “Customer successfully added.” |
| Exceptions | Customer already exists, message: “Customer already exists with this name.”  Customer details are not filled in completely, message: “Please fill in all the fields.”  Customer details are not filled in correctly, message: “Please correct the following fields (field).” |
| Non-functional requirements | Customer can be added to database in 10 minutes. |
| Post-condition | Customer is added to the database, system waits for action from user. |

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| --- | --- |
| Name | Edit customer |
| Version | 1.0 |
| Actors | Development, Sales, Finance, Administrator, Database |
| Pre-condition | User has logged in.  User has selected the customer.  User has pressed “Edit customer”. |
| Description | User edits the customer details.  User clicks “Save customer”.  System displays message “Customer successfully saved.” |
| Exceptions | Customer details are not filled in completely, message: “Please fill in all the fields.”  Customer details are not filled in correctly, message: “Please correct the following fields (field).” |
| Non-functional requirements | Customer can be edited and saved in 10 minutes. |
| Post-condition | Customer changes have been saved to the database, system waits for action from user. |

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| --- | --- |
| Name | Archive customer |
| Version | 1.0 |
| Actors | Finance, Administrator, Database |
| Pre-condition | User has logged in.  User has selected the customer.  User has pressed “Archive (remove) customer”. |
| Description | User clicks “Archive customer”.  System displays message “Customer successfully archived.” |
| Exceptions | Customer details are not filled in completely, message: “Please fill in all the fields.”  Customer details are not filled in correctly, message: “Please correct the following fields (field).” |
| Non-functional requirements | Customer can be archived in the database in 5 minutes. |
| Post-condition | Customer is archived, system waits for action from user. |

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| --- | --- |
| Name | View customer |
| Version | 1.0 |
| Actors | Development, Sales, Finance, Administrator, Database |
| Pre-condition | User has logged in.  User has pressed “Search customer”. |
| Description | User fills in customer/company name.  User clicks “Search”.  System displays list of relevant customers.  User selects customer from list. |
| Exceptions | Customer doesn’t exists, message: “Customer doesn’t exist.” |
| Non-functional requirements | Customer can be found in 5 minutes. |
| Post-condition | System displays customer details. System waits for action from user. |